



TWIC™ Quick Notes

Frequently Asked Questions

- **What is TWIC?**

TWIC is a common identification credential for all personnel requiring unescorted access to secure areas of MTSA-regulated facilities and vessels, and all mariners holding Coast Guard-issued credentials. TSA will issue workers a tamper-resistant “Smart Card” containing the worker’s biometric (fingerprint template) to allow for a positive link between the card itself and the individual.

- **Who needs a TWIC?**

Company, vessel, and facility security officers and personnel responsible for security duties are required to obtain a TWIC. Individuals who frequently access secure areas in the course of their employment will also need to obtain a TWIC. These populations include but are not limited to:

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| -Non-credentialed mariners in vessel crew | -Longshoremen |
| -Facility employees who work in a secure area | -Drayage truckers |
| -Truckers bringing/picking up cargo at a facility | -Surveyors |
| -Agents | -Chandlers |
| -Port chaplains | -Other maritime professionals |

- **Why should I pre-enroll?**

Applicants are encouraged to pre-enroll to save time at the enrollment center. The pre-enrollment process will allow you to submit necessary biographic information before enrolling, select the enrollment center of your choice to complete enrollment, and schedule an appointment at an enrollment center to mitigate long lines.

- **How do I pre-enroll?**

Call 1-866-DHS-TWIC (1-866-347-8942) or visit <http://twicinformation.tsa.dhs.gov>.

- **How much will a TWIC cost?**

The TWIC will cost \$132.50 and is payable by Credit Card, Money Order or Certified Check. Those who hold a valid MMD issued after February 3, 2003, MML issued after January 13, 2006, HME issued after May 31, 2005, or a FAST card, may pay a reduced fee of \$105.25. Those applicants choosing to pay the reduced fee must present an MML, MMD, HME, or FAST card at the time of enrollment. If the reduced fee is paid, the TWIC expiration date will be 5 years from the issuance date of the supporting MML, MMD, HME, or FAST card.

- **When will I be able to register?**

Enrollment dates, locations, and information on enrolling will be available soon. To save time, you can Pre-enroll online at <http://twicinformation.tsa.dhs.gov> or by phone. When enrollment begins in your area, you must visit an enrollment center to complete the enrollment process and pay the associated fee.

*Please go to <http://twicinformation.tsa.dhs.gov> or call 1-866-347-8942 for a full listing of required identity documentation